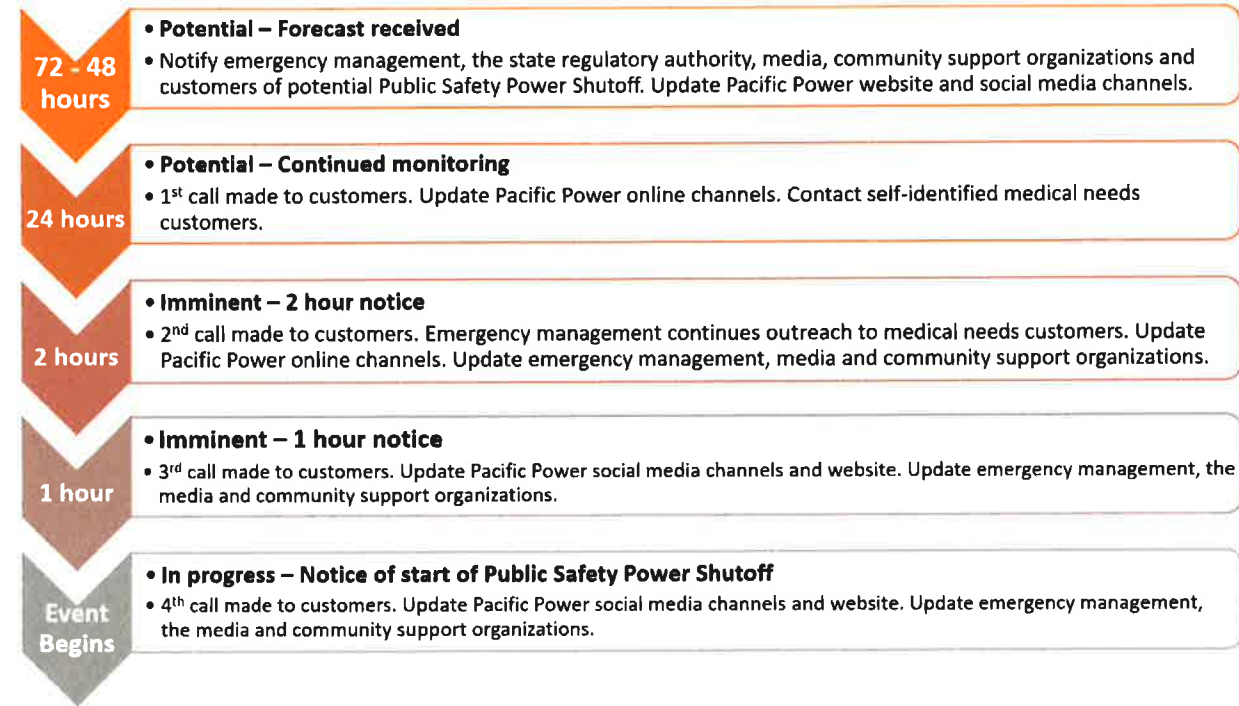


Public Safety Power Shutoff Customer Notification Process



Cancellation

When forecasts change a Public Safety Power shutoff can be cancelled. In this case, we will:

- Call customers to let them know
- Contact community leaders via their Regional Business Manager
- Update our social media channels and notify the media

Power restoration

- Notify customers when restoration begins
- Notify community leaders via their Regional Business Manager
- Notify customers when complete

Don't miss out on critical information.

Download our app and update your contact information now at pacificpower.net/wildfiresafety

Si necesita hablar con un representante que habla español, llame al 1-888-225-2611.