



FEMA

Oct. 14, 2020

DR-4562-OR MA 05

State News Desk: (503) 373-7872

FEMA News Desk: (425) 487-4610

Media Advisory

FEMA Experts Provide Free Home Repair Advice

SALEM, Ore. – Disaster survivors affected by the Oregon wildfires and straight-line winds can talk with a FEMA Mitigation Specialist to get personalized advice to repair and rebuild safer and stronger.

Bilingual representatives from FEMA's Hazard Mitigation program are available at the External Outreach Site in Medford to provide rebuilding tips, answer questions about home repair, and how to process flood insurance claims.

Where:

Jackson County External Outreach Site
Central Medford High School
815 S. Oakdale Ave.,
Medford, Oregon

When:

8 a.m. to 6 p.m., daily

Survivors who are unable to visit the site, can email questions to FEMA-R10-MIT@FEMA.DHS.GOV and a FEMA Hazard Mitigation specialist will respond to inquiries.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-3362 (TTY 800-462-7585). Multilingual operators are available. (Press 2 for Spanish).

At any time, applicants with disabilities who may require a reasonable accommodation can ask FEMA staff directly or submit their accommodation request via email to FEMA's Office of Civil Rights at FEMACivilRightsOffice@fema.dhs.gov by calling FEMA's Civil Rights Resource Line at 833-285-7448.

Follow FEMA Region 10 on [Twitter](#) and [LinkedIn](#) for the latest updates and visit [FEMA.gov](https://www.fema.gov) for more information.

FEMA's mission is helping people before, during and after disasters.