



For Official Use Only
(Date Stamp)

Solid Waste Collection Annual Report Form

SECTION I: General Information

Name of Company: Southern Oregon Sanitation
 Reporting Period: 2025 Date Submitted: 3/31/2026
 Person Preparing Report: Nick Fahey Title: Govt Affairs Director
 Contact Information:
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SECTION II: Calculating "Operating Ratio"

Using the formula below please calculate the percentage representing your operating ratio for the reporting period:

$$\frac{\text{Service Income}}{\text{Allowable Expenses}} = 8.7\%$$

Is the percentage between 9% and 13%? Yes No If "no" please explain: SOS was slightly under the minimum Operating Ratio for 2025, we are working to attempt to rectify this situation for 2026 but may need to request a general rate increase for 2027.

For the purposes of the above calculations, please refer to the definitions contained within your franchise agreement.

SECTION III: Customer Base

Please provide the following information as of January 1 of the reporting year:

	Previous Year 2024	Current Year
Number of MSW residential customers within the franchise area	1127	1141
Number of MSW commercial/industrial customers within the franchise area	52	73

Additional comments/explanations you would like to provide: **Residential yard waste participation rate has increased to 30.9%.**

SECTION IV: Approved Rate Schedule

Please attach a copy of the most current "Approved Service Rate Schedule" for the area covered by the City franchise agreement.

When was the last rate adjustment by the Shady Cove City Council for the City franchise area you serve? **2025**

Was this a CPI adjustment as allowed in your franchise agreement? Yes No

If "yes" was the request for a CPI adjustment submitted to the City within 90 days of implementation? Yes No

Are you planning on submitting a rate adjustment request to the Shady Cove City Council within the year? Yes No

If "yes", when? **3/31/2026**

Additional comments/explanations you would like to provide:

SECTION V: Financial Audits

Have you been the subject of a City requested financial audit or rate review within the last three (3) years? Yes No If "yes" when?

Would you like to request a City rate review at this time? Yes No

Additional comments you would like to provide:
We go thru a financial review by Jackson County every year, which compares all expenses between all municipalities.

SECTION VI: Performance Evaluation

To the best of your ability please provide accurate and correct information to the following questions:

Service area in square miles: **2.01**

Number of calls to customer service: **59,108 Unable to separate Jackson County.**

Number of complaints received: **1** Number of complaints resolved: **1**

Were there any interruptions in service during the reporting period? Yes No
If "yes" please explain:

SECTION VIII: Certification of Insurance

Workers' Compensation:

Workers' compensation is required by Oregon State Law; including Employers Liability Coverage. Franchisee shall comply with all laws of the State of Oregon relating to workers' compensation during the term of their franchise agreement. In the event any work is performed by an agent or subcontractor of Franchisee, Franchisee shall obtain certification from such subcontractor or agent that it too is in compliance with or does not fall within the scope of such workers' compensation laws.

We comply/do not comply with Oregon State Law. If you do not comply please explain:

Certificates of Insurance for the reporting period were sent to the City on 10/28/2025.
(date)

Date Certificate of Insurance expires: **10/28/2026**

SECTION VIII: Certification

I hereby certify that the information contained in this report is reliable and correct to the best of my knowledge for the recording period and is submitted in good faith. This submittal satisfies the franchise agreement requirement regarding annual financial reporting to the City.

This submittal in no way diminishes the City's authority to conduct periodic financial audits of Franchisee records as they pertain to the services listed within the current franchise agreement between Franchisee and the City.


Government Affairs Director

3/31/26
Date